



VICTORIA TRANSIT
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ADA FLEX ELIGIBILITY CERTIFICATION FORM

This certification form will be used to determine your eligibility for Victoria Transit ADA Flex Services. ADA Flex Services is a curb-to-curb public transportation service for individuals with disabilities who are prevented from using Victoria Transit's Flexible Job Access Route transportation services. To qualify for ADA Flex eligibility:

1. You must complete the entire form.
2. Answer every question.
3. Incomplete forms will not be considered.
4. A physician must verify your disability (short or long term), prognosis, and date of occurrence.
5. Verification can be obtained directly from a physician or from an agency that has a record of the physician's statement on file.
6. This information must be submitted with the application and written on the physician's official letterhead.
7. Application processing time is three weeks. You are presumed eligible until you receive eligibility determination in the mail.
8. Re-Certification will be done annually in October.

The information you provide is confidential. It will only be shared with agencies involved with Victoria Transit's eligibility determination process, and will not be provided to any other person or agency, except as provided by the Texas Open Records Act.

Please read the following statements and check those that best describe what you believe are your ability to use Victoria Transit's bus service without assistance. You may select more than one.

When are you unable to independently use Victoria Transit's bus services?

- I can use the bus for some trips, but not other times because there are barriers that prevent me from using the system.
- I use the bus service frequently.
- I have difficulty understanding and remembering all of the things I would have to do to find my way to and from the bus.
- I believe I could learn to ride the bus, if someone taught me.
- I have difficulty or cannot climb stairs and can only board a Victoria Transit vehicle if it has a lift.
- I have a visual disability, which prevents me from ever getting to and from the bus, even with training.
- The severity of my disability can change from day-to-day. I can only ride the bus when I am feeling well.
- I can never use the bus by myself.
- I can get to and from the bus if the distance is not too great, and the route is barrier-free.
- I am not able to use the bus for the following reasons. (Please explain):

PART I – General Information to be completed by Applicant
(Please print or type)

Last Name	First Name	Middle Initial	Male/Female
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Street Address	Building/Apt. Number
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Apartment Name

City	State	Zip Code
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Home Phone	Work Phone	Social Security Number	Date of Birth
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If this is a “Gate Community”, Please provide gate code _____

If you have a Para-Transit I.D. Card from another agency, please provide the name of that agency and the I.D. number _____

- | | |
|----------|-----------|
| 1. _____ | 6. _____ |
| 2. _____ | 7. _____ |
| 3. _____ | 8. _____ |
| 4. _____ | 9. _____ |
| 5. _____ | 10. _____ |

Part II- Information on your disability and mobility equipment

What is it about your disability that prevents you from using Victoria Transit's bus services?

Is your disability permanent? Yes No

If not, what is the expected duration of your disability? _____ / _____ / _____
Month Day Year

Have you ever had a seizure? Yes No

If YES, What type? _____ How Often? _____

Are your seizures controlled by medication? Yes No

Do you use any of the following mobility aids? (Check all that apply)

- Manual Wheelchair
- Walker
- Dog
- Powered Wheelchair
- Cane
- Portable Oxygen
- Powered Scooter
- Braces
- Crutches
- Prosthesis
- Other _____

PART III- Questions on using the bus service

1. Have you ever used Victoria Transit's bus service? Yes No
2. Does your physical condition change from day to day where it may be difficult to use the bus service?
- Yes, my physical condition is good on some days and bad on others.
 - No, my physical condition does not change from day to day
 - Not sure
 - Other reasons _____
3. On days when your physical condition is **good**, can you, on your own, or using a mobility aid: (wheelchair, scooter, walker, crutches, dog, ect.)
- Get to the curb in front of my house
 - Travel up to 1 block
 - Travel up to 4 blocks
 - Travel up to 6 blocks
 - I can't travel outside my house. Please explain _____
-
4. On days when your physical condition is **bad**, can you, on your own, or using a mobility aid: (wheelchair, scooter, walker, crutches, dog, ect.)
- Get to the curb in front of my house
 - Travel up to 1 block
 - Travel up to 4 blocks
 - Travel up to 6 blocks
 - I can't travel outside my house. Please explain _____
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5. Does the weather have an affect on your ability to use the bus services?
- Yes No I don't know
6. If you answered YES to questions number 5, how does the weather affect your ability to use the bus service?
- _____
- _____
7. Are you currently using Victoria Transit's bus service?
- Yes No
- If Yes, Please name the route(s) you use
- _____
- _____

8. Can you transfer from one bus to another?

Yes No

If No, Please explain _____

9. Are you able to, on your own, use the telephone to obtain bus information?

Yes No

If No, please explain _____

10. Are you able to follow written or oral instructions to use the bus services?

Yes No

If No, please explain _____

11. Can you without the assistance of another person, get to or from the bus stop nearest your home?

Yes No

If No, please explain _____

12. Could you wait 30 minutes at a bus stop that does not have a seat or shelter?

Yes No

If No, please explain _____

13. Are you able to get on or off a bus if it had a passenger lift?

Yes No

If No, please explain _____

14. Are you able to follow written or oral instructions to pay your bus fare?

Yes No

If No, please explain _____

15. Are you able to recognize when it is time to get on and off the bus?

Yes No

If No, please explain _____

PART IV- Questions about Training

Travel Training is available *free* to persons with disabilities who may be able to use Victoria Transit's Fixed-Route bus system. Travel Training is offered to familiarize customers with general public transit, specific routes, bus stops, and transfer stations. Training for Victoria Transit's Fixed-Route bus systems does not make you ineligible for Para-Transit Services.

For informational use, please answer the following questions:

16. Have you ever had training on how to use bus services?

- Yes No

If YES, please check all the skills you have learned:

- General bus travel
- Getting to and from the bus stops and/or transfer stations
- Getting on and off bus
- What to do in emergencies
- How to transfer from one bus to another

17. Did you complete the training?

- Yes No

If No, please explain _____

18. Would you be interested in receiving training for Victoria Transit's Fixed-Route service?

- Yes No

PART V- Your Current Travel

List your 3 most frequent destinations and how do you currently get there?

Destination Address Frequency of Travel How do you currently get there?

- 1. _____
- 2. _____
- 3. _____

Wheelchair Regulations

Section 37.3 of the DOT’s regulations implementing the Americans With Disabilities Act of 1990 (ADA) (49 CFR Parts 27,37 and 38) defines a “common wheelchair” as a mobility aid belonging to any class of three or four-wheeled devices, usable indoors, designed for and used by individuals with mobility impairments, whether operated manually or powered. A “common wheelchair” does not exceed 30 inches in width and 48 inches in length measured two inches above the ground, and does not weigh more than 600 pounds when occupied.

Do you and your assistive device weigh more than 600 pounds?

- Yes No

In Case of an Emergency Notify:

Name	Relationship	Home Phone/Work Phone
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Address	City	State	Zip Code
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I verify that all statements are true and correct to the best of my knowledge. I understand that supplying false information can disqualify my application and/or subsequent registration. I authorize Victoria transit to obtain verification of any information given in this application and obtain essential medical information necessary for the determination of Para-Transit eligibility. I also agree to submit myself for an in-person evaluation by Victoria Transit and/or its acting agency for determination of Para-Transit eligibility.

Applicant's Signature

Date

If completed by someone other than the applicant:

Name	Relationship	Phone Number
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Signature